

FEES AND CHARGES

Cancellation of enrolment or Alteration of Care Requirements

Collard Family Kindergarten require 4 weeks written notice for the following reasons.

1. Cancelling a child's place
2. Reducing days of care

Changes to Daily Fees Charges

Collard Family Kindergarten will review their daily fees charges every 6-12 months. Fees may be increased by 3%-5%. Families will be notified 4 weeks prior to any fee increase.

Cancellation of Care or CCS

In order to receive all CCS payments up until the last day of attendance, your child will need to attend their last day. Centrelink will make these payments up until the last attended day. If your child does not attend the last day you will not receive payments for this day and any absences leading up to this day.

Payment of Accounts

Fees are charged for the current week of care. A statement is available every fortnight to each family through their Xplor App. For any enquiries about your account please contact the office manager who can assist you further.

Child Care Subsidy (CCS)

All families will need to confirm their details using your Centrelink online account through the my.gov.au website. For further information about the CCS please visit www.education.gov.au/childcare or contact Centrelink on 13 61 50

Flexible Session Times

To help minimise your out of pocket costs after your CCS (Child Care Subsidy) has come in you can choose either a 9, 10 or 11 hour session for the day

We offer flexible hours so you don't have to pay as much for childcare at the end of each week.



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Accepting a place and paying a fee 1 week bond

The bond fee amount will be 1 week at full fee for the number of days your child attend care,
Eg: If your child will be attending 3 days per week you will need to pay the full fee for the 3 days.
Collard Family Kindergarten Families are required to pay a bond upon accepting their enrolment offer.
Bonds are refunded subject to no outstanding fees and receiving your intention to cease care in writing with 4 weeks notice.
Your bond will go back into your designated bank account.

Enrolment Fee

A non refundable \$30 enrolment fee is taken at the time you enrol your child within our service
This fee covers admin costs and secures your place within Collard Family Kindergarten

Minimum Days of care

Collard Family Kindergarten has a minimum of 2 days care per week within our service. Based on our experience we feel children settle quicker and become familiar with the daily routine, the educators and make friends with other children.

Sick Days

When your child is absent due illness or holidays please call or email the centre. Your normal daily rate still applies to your account.

Public Holidays

Families are required to pay their normal daily fees for public holidays.

Swap Days

Collard Family Kindergarten may offer swap days given the centres availability. Once off swap days are not offered

Casual Days

Collard Family Kindergarten does offer casual days if your child holds a permanent place within our centre.
Please contact the centre to check availability or apply for a casual day through the Xplor App.

Absences for Families with Child Care Subsidy (CCS)

Families who are eligible for CCS are allocated 42 allowable absence days which include public holidays per child each Financial year.

These absent days can be for any reason and do not require any proof of absence.

